



Vectis
Housing

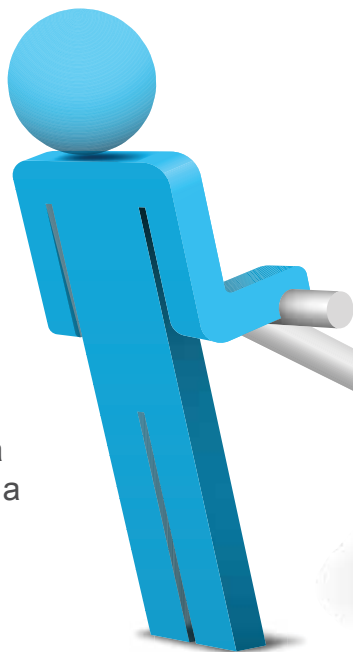
Hardship grants

Information leaflet

for tenants 2018

What is a Hardship Grant?

A hardship grant is a one-off payment of up to £350.00 that can be made to relieve poverty and problems that are a direct result of living on a low income.



Who is eligible for a grant?

Applicants for Hardship Grants must be a tenant of Vectis Housing Association.

What can the money be used for?

Grants will be made strictly to alleviate a crisis or disaster, to meet travelling expenses in the case of illness and payments to clear debts. All other requests will be considered on a case by case basis.

Will I receive a cash payment?

No. A cheque or BACS transfer to a relevant organisation will be made. There will be no cash payment made to the applicant.

How do I apply?

You will need to contact Vectis Housing Association and ask for an application form. We will accept applications from case, support or social workers on your behalf provided we receive a signed consent letter from you. Completed applications should be returned to Yasmin White, Housing Services Manager (HSM); a prepaid envelope will be provided. If the HSM feels that a grant is appropriate, the application will be put forward to the Chief Executive Officer for final approval.

Is there a fee?

No, there are no fees or upfront costs required to apply for a Hardship Grant.

How long does it take?

Consideration of a Hardship Grant application should take no more than 10 working days after the completed application form has been received by Vectis Housing Association.

What information will I have to provide?

You will need to show that you have approached other organisations or charities for help. We will also need details of your income and expenditure; we can help you with this should you require.

Contact Us

Vectis Housing Association Ltd
Chapel House, 30 Chapel Street,
Newport, Isle of Wight, PO30 1PZ

Tel: **01983 525985**

Email: **enquiries@vectishousing.co.uk**